



लुम्बिनी विकास बैंक लि.  
Lumbini Bikas Bank Ltd.

बिस्मिल सहजाना

The Manager  
Lumbini Bikas Bank Ltd

.....Branch

Dear Sir,

I/We request you for following Services: **INSTANT PAYMENT NOTIFICATION (IPN)**

<b>Merchant Name</b>			
<b>Pan Number</b>			
<b>Phone Number</b>			
<b>Account Number</b>			
<b>Email ID</b>			
<b>Fonepay</b>	<input type="text"/>	<b>Nepalpay</b>	<input type="text"/>
<b>Other</b>	<input type="text"/>		
<b>Fonepay Pan Number</b>	<input type="text"/>	<b>Nepalpay Merchant Code</b>	<input type="text"/>

### Terms and Conditions

- I/We have agreed that the any discrepancies, disputes, lost/stolen of device shall be informed to the bank as soon as possible. The merchant or customer will be liable for all the incurred cost.
- I/We have agreed that device issue shall be raised as per rule of the bank and I have understood not to misuse the device.
- I/We have agreed to pay monthly charge of NPR 300 regularly, which is subject to change from time to time, and also have agreed to provide debit authority to the bank for deduction of such charges from our account.
- I/We have agreed to pay one-time refundable charge (deposit) NPR 1,000.00, which shall be held lien, and on termination of the services the similar amount will be reversed into our account after deduction of dues (if any) and charge of the device in case of damage or failure to submission.
- I/We have agreed that we can avail replacement of device in case of loss/damage of the device and we shall be required to pay incurring charges. Bank shall deduct any outstanding due or charge due to damage of device from the deposit.
- I/We have agreed that we shall never (re)locate the device without the consent of the bank.
- The bank shall provide support related to hardware and software including future upgrades.
- I/We have read and agreed to the terms & conditions pertaining to the usage of the device and agree to bind by the same.

\_\_\_\_\_  
Merchant Signature (with Stamp)

Name:

### **FOR BRANCH USE**

We confirm that all the requirements and details required by the merchant have been informed and any disputes under this shall be supported by us. We have also verified the signature(s) of the merchant / account holder.

\_\_\_\_\_  
Checked by: .....  
Staff ID: .....

\_\_\_\_\_  
Verified by: .....  
Staff ID: .....